Resolving Conflicts:

Listen, Talk, Act.

Contact:)
Office of the Labor Commissioner
417 E Fayette Street
Baltimore, MD 21202
410-396-4365

If you are interested in...
Baltimore City Mediation Project

Employee Mediation Project
Baltimore City

A conflict resolution service
Office of the Labor Commissioner

417, Fayette Street, SE, 20233
Fax: 410-396-4326

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Choose agreement if the participants want to work towards a resolution. These resolutions can be put into a written agreement to formalize the resolution. Additional sessions may be scheduled if necessary.

For a mediation session, the City's mediation coordinator will set the date and time for the session. A representative from the Baltimore City office of Labor Relations will coordinate all participants to ensure that all parties are present. Your Mediator can also make a referral for another mediator if required.

What is mediation?

Mediation is a voluntary and confidential process in which a neutral mediator helps people find a win-win solution to their conflict. Mediation lets people speak for themselves and make their own choices.

Why should you consider mediation?

Mediation allows you to control the outcome. No one tells you what to do. All participants develop solutions to the problems. The City's mediation coordinator will help you choose an outcome that is in the best interest of both parties.

What is the Baltimore City Employee Mediation Project?

The Baltimore City Employee Mediation Project is a joint partnership between the City and its employees. Mediation is a process in which a neutral mediator helps people find a win-win solution to their conflict. Mediation lets people speak for themselves and make their own choices.

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Baltimore City Mediation Program

A conflict resolution service offered by the Office of the Labor Commissioner

(410) 396-4365

Date: ____________________

Person Making Referral/Request__________________________ Title: ____________________

Referring agency/group: _______________________________ Phone: ____________________

Participant #1  □ M  □ F

Name: _______________________________________________

Address: ___________________________________________

Phone Number [1]: _______________________________ Phone Number [2] ______________________

Email Address: _____________________________________

Agreed to try Mediation? _______________________________

Participant #2  □ M  □ F

Name: _______________________________________________

Address: ___________________________________________

Phone Number [1]: _______________________________ Phone Number [2] ______________________

Email Address: _____________________________________

Agreed to try Mediation? _______________________________

Briefly describe topics involved in dispute: ________________________________

Please submit completed form to OLC@baltimorecity.gov.